



25-Year Insurance Backed Warranty

In addition to our comprehensive Warranty Terms, CSUN has purchased product warranty insurance to “back-stop” our product warranty. This insurance applies to our warranty against workmanship and material defects and our performance warranty. This insurance policy, purchased through PowerGuard Specialty Insurance Services, is underwritten by the following two reputable investment grade insurance carriers:

- International Insurance Company of Hannover (A.M. Best Credit Rating: A XVIII) www.inter-hannover.com
- RSUI Indemnity Company (A.M. Best Credit Rating: A XII) www.rsui.com

CSUN customers, whose panels have been registered by CSUN, will enjoy a global, irrevocable, immediate coverage based warranty which provides third-party rights to the policy in case of insolvency or bankruptcy.

RSUI Indemnity Company \$1MM Policy Limits excess of SIR Years 11-25 (insurance pays)
SIR: \$100,000 each and every claim.
International Insurance Company of Hannover Ltd \$4MM Policy Limits excess of SIR Years 1-10 (insurance pays)
SIR: \$100,000 each and every claim.

Highlights:

- Immediate coverage (no waiting period)
- 25-year non-cancellable term (even if CSUN becomes insolvent or bankrupt)
- A.M. Best rated “A” XII or better investment grade insurance underwriters (enhanced bankability)
- Insurance Program fully insures the comprehensive CSUN Warranty including design defect, workmanship and power output coverage
- Third-Party policy rights (satisfies investors/bankers requirements)

Please contact CSUN’s Customer Service should you have any questions. In the unlikely event that CSUN is insolvent, please call the following number for claims handling: 1.888.838.8773 or e-mail to customerservice@specialty-answering-service.em01.net

